

Updating Password & Secure Access Code Phone Numbers



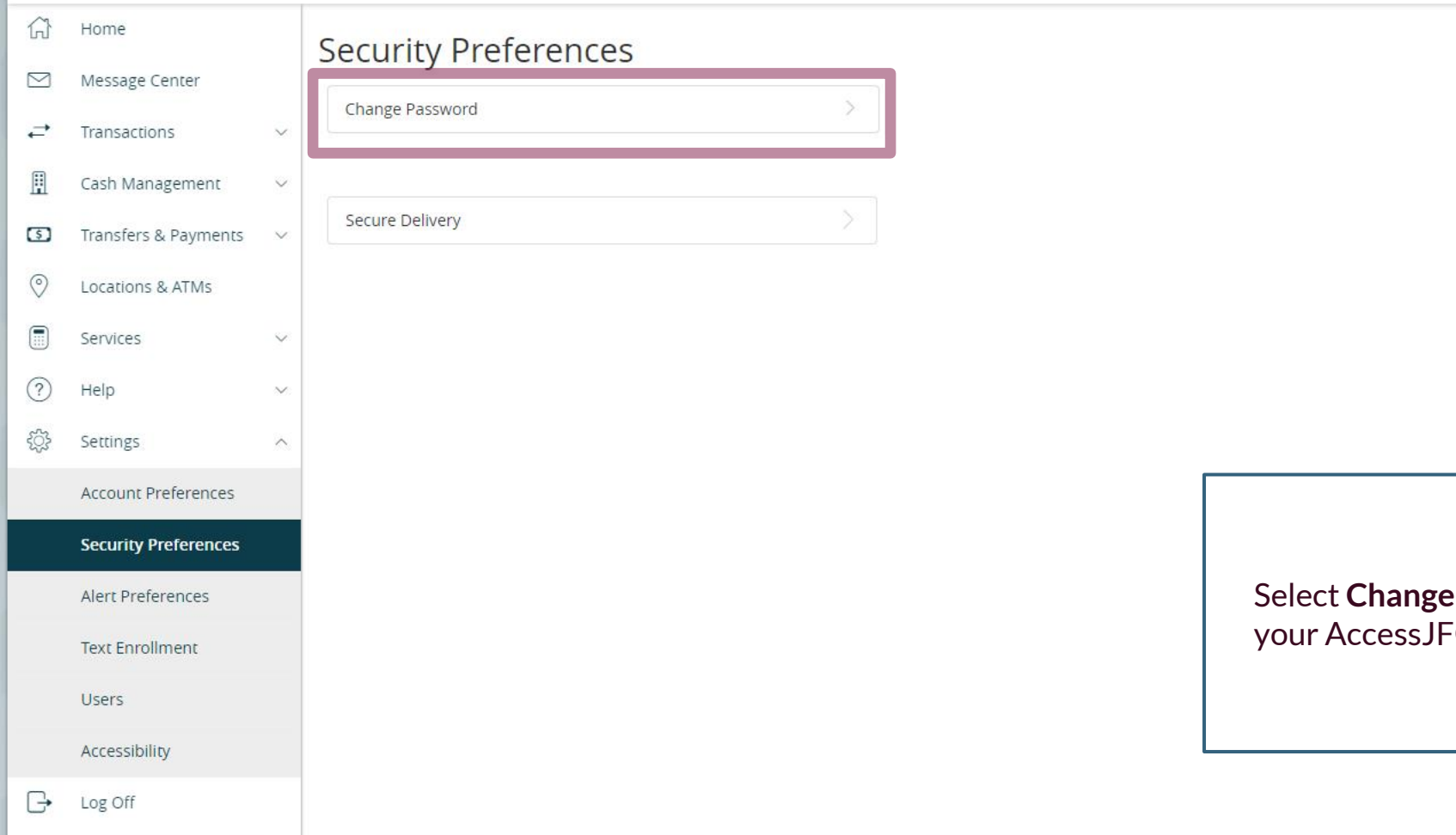
Click an account tile to view details and transaction history.

- Home
- Message Center
- Transactions
- Cash Management
- Transfers & Payments
- Locations & ATMs
- Services
- Help
- Settings**
 - Account Preferences
 - Security Preferences**
 - Alert Preferences
 - Text Enrollment
 - Users
 - Accessibility
- Log Off

Home

If you need to update your password or your Secure Access telephone numbers, click on **Security Preferences** under the **Settings** menu.

- Transfer Money
- Credit Card Access



Home

Message Center

Transactions

Cash Management

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Locations & ATMs

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Settings

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Users

Accessibility











Log Off

Security Preferences

Change Password

Secure Delivery

Select **Change Password** to update your AccessJFG Password.

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Change Password

All fields below are required

i Password Requirements:

- Must be between 8 and 99 characters
- Must contain at least 1 number
- Password must contain a minimum of 1 lower case characters.
- Password must contain a minimum of 1 upper case characters.
- Password must contain a minimum of 1 special characters.
- Password may not be the same as last 12 passwords.
- May not be the same as current password

Current Password

New Password

Confirm New Password

Change Password

Enter your Current Password. Then Create a New Password and Confirm your New Password. Password requirements can be seen at the top of the page.

Click **Change Password** when completed.

The screenshot shows the MYJFG user interface. On the left is a navigation menu with the following items: Home, Message Center, Transactions, Cash Management, Transfers & Payments, Locations & ATMs, Services, Help, Settings, Account Preferences, Security Preferences (highlighted in dark blue), Alert Preferences, Text Enrollment, Users, Accessibility, and Log Off. The main content area is titled 'Security Preferences' and contains two buttons: 'Change Password' and 'Secure Delivery'. The 'Secure Delivery' button is highlighted with a red rectangular box. A text box on the right side of the page contains the instruction: 'Select **Secure Delivery** to update your Secure Access Code phone numbers.'

- Home
- Message Center
- Transactions
- Cash Management

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Secure Delivery Contact Information

To update your contact information for Secure Access Code delivery, enter your preferred SMS and Voice numbers.

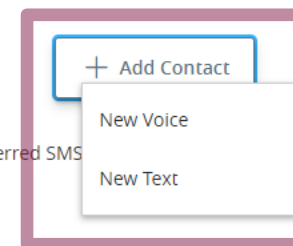
Voice Number

-6373



SMS Text Number

-6373



Add a new contact number by clicking **+Add Contact** and then select **New Text** or **New Voice**. Save those new numbers by clicking the **check mark**.

You can edit or delete existing numbers by clicking the pencil or trash can icons respectively.

If you are adding a mobile phone number, we suggest you add it for both Voice and Text.

Add SMS/Text



You're adding a number to receive a secure access code via text.

Country

SMS Text Number

SMS Terms and Conditions


By clicking this box you agree that you have read and accepted the corresponding SMS Terms and Conditions.

Cancel

Save

Enter your phone information on the screen that appears. If you are adding a SMS/Text option, you will need to review and agree to the SMS Terms and Conditions.

Click **Save** when finished.



Secure Access Code Required

A secure access code is required to authorize this transaction. Please select your delivery method to receive your secure access code:

Voice Number: (XXX) XXX-2132


Voice Number: (XXX) XXX-2655

Voice Number: (XXX) XXX-6373

SMS Text Number: (XXX) XXX-6373

Cancel

In order to add/edit a Secure Access Code, you must complete a text or voice Secure Access Code to one of the phone numbers already on file for your user profile. Select your preferred contact method and complete the Secure Access Code.



Enter your Secure Access Code

Enter the code that has been sent via sms text number to (XXX) XXX-6373.

Enter code

Enter the Secure Access Code that is provided to you and click **Verify**.

You will be returned to the previous screen confirming your phone number has been added.

Thank You

Additional Resources and Support

For additional resources, including “how-to” guides, please visit our online Client Resources page at <https://www.johnsonfinancialgroup.com/business/cash-management/client-resources/>

If further support is needed, please call our Johnson Customer Support Center at 888.769.3796 (option 1, then option 2), send a message in the MyJFG Message Center to “MyJFG Business – Cash Mgmt Solutions” or by email at myjfgbusiness@johnsonfinancialgroup.com.

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