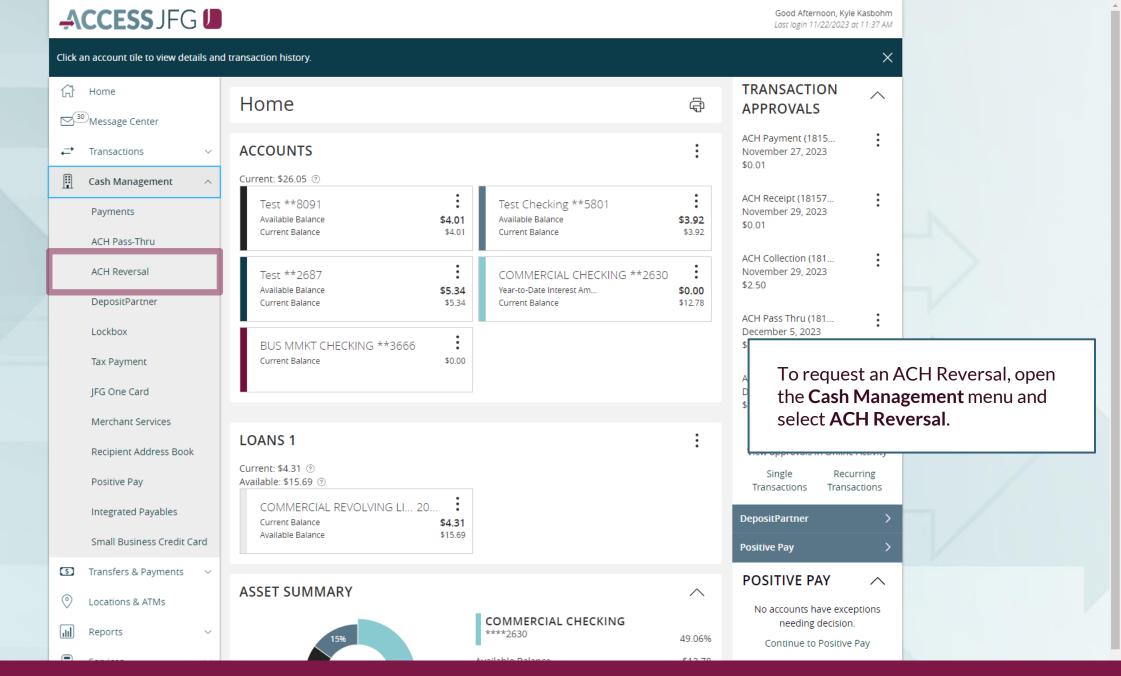
# **ACH Reversal Requests**

ACH Reversal Requests must be submitted no later than 5 business days after the effective date of the ACH. Reversal Requests do not guarantee the reversal will be successful.





You will be taken to our ACH Reversal webpage on a new browser tab. Scroll down to find Managing Your Payments. Select either **Batch Reversal** or **Transaction Reversal**.

Batch Reversal is a request to reverse an entire batch of your ACH File (in most cases, this will also equate to reversing your entire file).

Transaction Reversal is a request to reverse a single transaction within your ACH File.



## Managing Your Payments

An ACH Reversal request may be submitted for situations where duplicate or erroneous ACH files have been sent in for processing.

All ACH Reversal requests must be received within 5 business days following the effective date of the Batch/Transaction.



#### Transaction Reversal Form

### Request must be received within 5 business days following the effective date of the Transaction. Request must be received within 5 business days following the effective date of the Ratch \* Company Name \* Contact First Name \* Contact Last Name \* Contact Phone Number \* Contact Email Address \* Transaction Amount \* Recipient Name \* Transaction Submission Date MM/DD/YYYY MM/DD/YYYY \* Effective Date \* Reason for Reversal I'm not a robot Fill in the next page a reCAPTCHA required on the scree Privacy - Terms Click Submit when fi **SUBMIT**

#### **Batch Reversal Form**

request must b	/C I CCCIVC	a within 5 business days following the effective date of the batch.	
* Compa	ny Name		
* Contact First Name			
* Contact Last Name			
* Contact Phone			
* Contact Email Address			
* Batch Amount			
* Batch Submission Date		MM/DD/YYYY	
* Effective Date		MM/DD/YYYY	
* Reason for	Reversal		//
as en. nished.		I'm not a robot  reCAPTCHA Privacy - Terms	
		SUBMIT	

# Thank You

Additional Resources and Support

For additional resources, including "how-to" guides, please visit our online Client Resources page at <a href="https://www.johnsonfinancialgroup.com/client-resources">https://www.johnsonfinancialgroup.com/client-resources</a>

If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at <a href="mailto:tmsupport@johnsonfinancialgroup.com">tmsupport@johnsonfinancialgroup.com</a>.

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