

Fraud Repair Kit – Resolution Log

Banks, Credit Issuers, and Other Financial Institutions

Review all accounts including your checking, savings, credit card, debit card and loans. Change account numbers, Personal Identification Numbers (PINs), or cancel credit or debit cards on any accounts that have been compromised. If you have online banking, change your User ID and password. **DO NOT WRITE DOWN PASSWORDS, PINS OR ACCOUNT NUMBERS**

| Financial Institution | Account Type | Date Contacted | Contact Name | Notes |
|-------------------------|--------------|----------------|--------------|-------|
| Johnson Financial Group | | | | |
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Law Enforcement Authorities

Report criminal activity to the appropriate agencies.

| Organization | Date Contacted | Contact Name | Report Number | Notes |
|---|----------------|--------------|---------------|-------|
| Local Police department | | | | |
| Local FBI Office Field Offices – FBI | | | | |

Other Agencies (As Appropriate)

| Agency | Date Contacted | Contact Name | Reference # | Notes |
|---|----------------|--------------|-------------|-------|
| Postal Inspection Service Report Mail Fraud & Postal Fraud USPIS | | | | |
| Better Business Bureau BBB: Start with Trust® Better Business Bureau® | | | | |
| Internet Crime Complaint Center Internet Crime Complaint Center(IC3) Home Page | | | | |

Account Statement and Activity Review

Track the arrival of your statements, including the dates you receive them. Also, verify that the account activity is legitimate. Note: Sign up for electronic statements if they are available, as this will eliminate the chance of a fraudster obtaining your statements.

| Issuer | Account Type | Date Received | Suspicious Activity | Notes |
|-------------------------|--------------|---------------|---------------------|-------|
| Johnson Financial Group | | | | |
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Additional Notes: