Positive Pay Exception Processing

All exception decisions must be completed by 1:00 PM CT

JOHNSON
FINANCIAL GROUP®

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day. ✕

Click an account tile to view details and transaction history. ✕

🏠 Home

✉² Message Center

💳 Transactions ⌄

🏢 Cash Management ⌃

    Payments

    ACH Pass-Thru

    DepositPartner - SSO

    Lockbox

    Tax Payment

    JFG One Card

    Merchant Services

    Recipient Address Book

    Subsidiaries

    Positive Pay

    Business Gateway

    Positive Pay

    Small Business Credit C...

☰ Transfers ⌄

📍 Locations

Home 🖨

ACCOUNTS ✏ ⌃

Current: $125.81 ⍰

RLC VARIABLE 200201 ⋮	VARIABLE COMMERCIAL 200202 ⋮
Current Balance $4.10	Current Balance $9.50

Test Checking **5801 ⋮	COMMERCIAL CHECKING **2687 ⋮
Available Balance $71.45	Available Balance $24.57
Current Balance $71.45	Current Balance $24.57

COMMERCIAL CHECKING **8091 ⋮
Available Balance $16.19
Current Balance $16.19

ACCOUNT SUMMARY ⌃

Assets   Debts

$112 Total Assets

14%   22%   64%
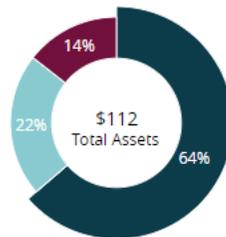
Test Checking
XXXXXX5801   63.68%

Available Balance $71.45
Current Balance $71.45
View Transactions

‹ Previous   Next ›

DepositPartner ›

Positive Pay ›

Business Gateway ›

Select **Positive Pay** under the **Cash Management** menu.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

2

Welcome, Kyle Kasbohm

On Thursday, November 26th, no electronic transactions will be p[...]nancial Group will be closed in observance of Thanksgiving Day. ✕

Loading...

- Home
- Message Center ²
- Transactions ⌄
- Cash Management ⌃
  - Payments
  - ACH Pass-Thru
  - DepositPartner - SSO
  - Lockbox
  - Tax Payment
  - JFG One Card
  - Merchant Services
  - Recipient Address Book
  - Subsidiaries
  - Positive Pay
  - Business Gateway
  - Positive Pay
  - Small Business Credit C...
- Transfers ⌄
- Locations
- Reports ⌄

You will see a Loading screen as the Single Sign On connects to the Positive Pay system. Please note, there may be a delay as the system loads.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

3

ACCESS JFG

Welcome, Kyle Kasbohm

- 🏠 Home
- ✉ (16) Message Center
- 💳 Transactions ⌄
- 🏢 Cash Management ⌃
  - Payments
  - ACH Pass-Thru
  - DepositPartner - SSO
  - Lockbox
  - Tax Payment
  - JFG One Card
  - Merchant Services
  - Recipient Address Book
  - Subsidiaries
  - **Positive Pay**
  - Business Gateway
  - Small Business Credit C...
- ☰ Transfers ⌄
- 📍 Locations
- 📊 Reports ⌄
- 🖩 Account Services
- ❓ Help ⌄

Positive Pay

Launch Advanced Options

ⓘ NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)	Add Check

All Accounts ⌄   🔍 Search

Decisions Needed ⌄

$1,402,372.22	Unauthorized ACH ...
$4,116,353.50	Unauthorized ACH ...
$323.82	Paid Not Issued
Check #44285...	
$13,660.00	Paid Not Issued
Check #442'....	
$622.00	Paid Not Issued
Check #442:...	

$4,116,353.50 Unauthorized ACH Transaction

Account Name: Account Number: 31

Paid Date: 12/11/2020   SEC Code: PPD

Description: PREAUTH ACH DEBIT   Transaction Type: Debit

                                       Company ID: 239

◯ Pay   ◯ Return

You will be taken to the integrated Positive Pay page within AccessJFG.

You will see a list of your exceptions listed on the left side of the screen. Click an exception to see the details on the right side of the screen.

NOTE: all decisions must be completed by 1:00 PM CT.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

4

ACCESS JFG

Home

Message Center

Transactions

Cash Management

Payments

Positive Pay

Launch Advanced Options

ⓘ NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26) | **Add Check**

Search

$0.10   Paid Not Issued

Check #1858   Paid Date: 7/19/2023

[Pay]   [Return]

After clicking on an Exception, you will see the details of the exception on the right side of the screen. Review the exception and make a decision to **Pay** or **Return**. See the next few slides for more details about the decisioning process.

Positive Pay

$323.82   Paid Not Issued
Check #44285...

Business Gateway

Small Business Credit C...

$13,660.00   Paid Not Issued
Check #442' ....

Transfers

Locations

$622.00   Paid Not Issued
Check #442: ...

Reports

Account Services

Help

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

6

Welcome, Kyle Kasbohm

Home

Message Center

Transactions

Cash Management

Payments

ACH Pass-Thru

DepositPartner - SSO

Lockbox

Tax Payment

Business Gateway

Small Business Credit C...

Transfers

Locations

Reports

Account Services

Help

Positive Pay

Launch Advanced Options

ⓘ NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com
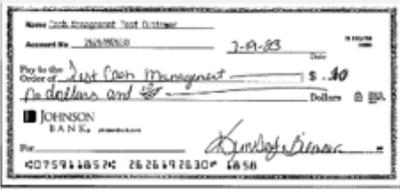
Exceptions (26)

Add Check

All Accounts

Search

Decisions Needed

$1,402,272.22 Unauthorized ACH ...

Check #44285...

$13,660.00 Paid Not Issued
Check #442' ...

$622.00 Paid Not Issued
Check #442...

$0.10 Paid Not Issued

Check #1858   Paid Date: 7/19/2023

Pay   Return   Clear

If you choose to **Return** the Exception unpaid, you will be asked to provide a Return Reason from the dropdown menu.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

Welcome, Kyle Kasbohm

Home

Message Center 16

Transactions

Cash Management

Payments

Positive Pay

Launch Advanced Options

ⓘ NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)	Add Check

Search

The ACH Exception decisioning process is very similar to Check.

For an ACH Exception, if you select to **Pay**, you will be given the option to also create a rule to allow this company to debit you in the future.

If you would like to create a rule, click **+ACH Rule.**

$0.05   Unauthorized ACH Transaction

Account Name: Test 2630

Account Number: ****192630

Paid Date: 7/19/2023

SEC Code: CCD

Description: PREAUTH ACH DEBIT CM Test Co AchPayment 230719

Transaction Type: Debit

Company ID: 1789456123

Pay

Return

Clear

+ Add ACH Rule

Positive Pay

$323.82   Paid Not Issued

Check #44285...

Business Gateway

Small Business Credit C...

$13,660.00   Paid Not Issued

Check #442'....

Transfers

Locations

$622.00   Paid Not Issued

Check #442:...

Reports

Account Services

Help

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

8

ACCESS JFG

Welcome, Kyle Kasbohm

Home

Positive Pay

Launch Advanced Options

be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please
6 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)

Add Check

If you choose to create a rule, fill in the window that appears.

SEC Code: You are given the option of choosing the SEC code that was sent with the transaction or All SEC Codes. We suggest using **All SEC Codes**.

Transaction Type: Leave as **Debit Only**. We do not block Credits.

Company ID: The Company ID is prefilled with the ID from the ACH.

Max Amount: Enter the highest dollar amount you want for transactions from this company to be allowed. Any transactions over this amount will result in an exception. If you don't want a maximum, enter $0.00.

Click the **checkmark** when finished.

Search

$0.05   Unauthorized ACH Transaction

Account Name: Test 2630   Account Number: ****192630
Paid Date: 7/19/2023   SEC Code: CCD
Description: PREAUTH ACH DEBIT CM Test Co   Transaction Type: Debit
AchPayment 230719
Company ID: 1789456123

Add ACH Rule

ⓘ To make further changes to this rule, please log in to ETMS

SEC Code   Transaction type
○ CCD   ● Debit only
● All SEC Codes   ○ Credit only
                            ○ Both Credit and Debit

Company ID   Max amount
1789456123 $ 25,000.00

×   ✓

thorized ACH ...

thorized ACH ...

Not Issued

Not Issued

Not Issued

Account Services

Help

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

9

ACCESS JFG U

Home

Message Center

Transactions

Cash Management

Payments

ACH Pass-Thru

DepositPartner - SSO

Lockbox

Tax Payment

JFG One Card

Merchant Services

Recipient Address Book

Subsidiaries

Positive Pay

Business Gateway

Small Business Credit C...

Transfers

Locations

Reports

Account Services

Help

Settings

Positive Pay

Launch Advanced Options

ⓘ NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)　　　　　　　　　　　Add Check

All Accounts

🔍 Search

Status

Decision Needed

$0.10　　　Unauthorized ACH...
✓ Pay

$0.05　　　Unauthorized ACH...
⏱ Return

$0.10　　　Paid Not Issued
Check #1858
⏱ Return

$0.15　　　Paid Not Issued
Check #1857

$4,116,353.50　　Unauthorized ACH Transaction
Account Name: SC Johnson 6831　　　Account Number: 50036831
Paid Date: 12/1
Description: PR
SC JOHNSON 2

○　Pay

Unauthorized

After making a decision on an exception, choose another exception from the list on the left side of the screen. You can see the **Pay** or **Return** decisions you have made on the exceptions underneath the dollar amount in the list. If there is no decision listed, that exception still needs a decision.

If you are finished making your decisions, click **Submit Decisions** on the bottom of the page.

Total Exceptions **(32)** $6,072,870.69 | Total Decisioned **(6)** $355,357.35　　**Submit All Decisions**

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

10

ACCESS JFG U

Home

Message Center

Transactions

Cash Management

Payments

ACH Pass-Thru

DepositPartner - SSO

Lockbox

Tax Payment

JFG One Card

Merchant Services

Recipient Address Book

Subsidiaries

Positive Pay

Business Gateway

Small Business Credit C...

Transfers

Locations

Reports

Account Services

Help

Settings

Positive Pay

All succeeded ✕

ⓘ NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)	Add Check

All Accounts

Search

Decisions Needed

$4,116,353.50   Unauth
Account Name: SC Johnson

Paid Date: 12/11/2020

$1,402,372.22   Unauthorized ACH ...
⊗ Return

$4,116,353.50   Unauthorized ACH ...
⊗ Return

Unauthorized

$323.82   Paid Not Issued
Check #44285...

○ Pay   ⦿ Retur

$13,660.00   Paid Not Issued
Check #44286...
⊘ Pay
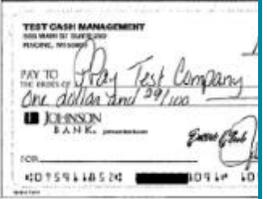
Select Reason

$622.00   Paid Not Issued
Check #44286...
⊗ Return

Once the decisions have been submitted, you will see a confirmation window at the top of the page confirming they have been completed.

At the bottom of the page, you will see your exceptions summary showing you how many total exceptions there were today as well as how many have been decisioned.

Total Exceptions **(32)** $6,072,870.69 | Total Decisioned **(6)** $355,357.35   **Submit All Decisions**

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

11

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

12

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day. ✕

- Home
- ² Message Center
- Transactions ⌄
- Cash Management ⌃
    - Payments
    - ACH Pass-Thru
    - DepositPartner - SSO
    - Lockbox
    - Tax Payment
    - JFG One Card
    - Merchant Services
    - Recipient Address Book
    - Subsidiaries
    - **Positive Pay**
    - Business Gateway
    - Positive Pay
    - Small Business Credit C...
- Transfers ⌄
- Locations
- Reports ⌄

Positive Pay

Launch Advanced Options

| Exceptions | Add Check |

All Accounts ⌄

🔍 Search

Decisions Needed ⌄

No exceptions

No exceptions

No exceptions

The following pages will show how to process exceptions within the full platform. However, you will only need to process exceptions once, either within AccessJFG or within the full Positive Pay platform.

To enter the full Positive Pay platform, click on **Launch Advanced Options**.

Total Exceptions **(0)** $0.00 | Total Decisioned **(0)** $0.00

Submit All Decisions

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

13

Client: Test Client

Collapse All -

! Exception Processing

Quick Exception Processing

♀ Client Maintenance

File Mapping

User Setup (Client)

⟳ Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

📂 Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Payee Match Report

👥 Audit Reports

Transaction Audit Log

📰 System Reports

Issued Check Processing Log

Welcome to

JOHNSON
FINANCIAL GROUP®

Positive Pay System

Please decision all exceptions by 1:00PM CST.

Select **Quick Exception Processing** under the **Exception Processing** menu.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

14

! Exception Processing

Quick Exception Processing

Scrub Exceptions

Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract

Stop Payments

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

Quick Exception Processing

All Account IDs

Search exceptions

⌃	Decisions Needed (1)	$0.49
Test 2687	UNAUTHORIZED ACH TRANSACTION	$0.49
	Decisioned (0)	$0.00
	Total (1)	$0.49

There is 1 exception to review.

Exceptions will be given a decision of **Return** if decisions are not made by 1:00 PM Central Time (US & Canada). For any questions please contact us at xxx.xxx.xxx or test@test.com

1 Decision Needed
$0.49

0 Decisioned
$0.00

You will see any exceptions awaiting decisions in the **Decisions Needed** section. It will show you the account, the reason for the exception, and the dollar amount of the exception.

Click on an exception to view it.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

15

Exception Processing

Quick Exception Processing

Scrub Exceptions

Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract

Stop Payments

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

Quick Exception Processing

All Account IDs

Search exceptions

^	Decisions Needed (1)		$0.49
	Test 2687	UNAUTHORIZED ACH TRANSACTION	$0.49
	Decisioned (0)		$0.00
	Total (1)		$0.49

There is 1 exception to review.

Exceptions will be given a decision of **Return** if decisions are not made by 1:00 PM Central Time (US & Canada). For any questions please contact us at xxx.xxx.xxx or test@test.com

1 Decision Needed
$0.49

0 Decisioned
$0.00

You will see any exceptions awaiting decisions in the **Decisions Needed** section. It will show you the account, the reason for the exception, and the dollar amount of the exception.

Click on an exception to view it.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

16

Exception Processing

Quick Exception Processing

Scrub Exceptions

Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract

Stop Payments

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

Quick Exception Processing

All Account IDs

Search exceptions

∧	Decisions Needed (1)	$0.49
	Test 2687 — UNAUTHORIZED ACH TRANSACTION	$0.49
	Decisioned (0)	$0.00
	Total (1)	$0.49

UNAUTHORIZED ACH TRANSACTION

Default Decision: Return

Account ID: Test 2687   Amount: $0.49   Paid Date: 09/24/2020

PPD / 2789456123 / DR
PREAUTH ACH DEBIT CM test Co 2 ACH Paymen 200924

Add Rule   Pay   Return

Clicking the exception will bring up the details of the exception. If the item is a check, you will see an image of the check as well.

Use the buttons on the screen to make your decision on the exception or, for ACH exceptions, to Add a Rule.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

17

Exception Processing

Quick Exception Processing

Scrub Exceptions

Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract

Stop Payments

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

Quick Exception Processing

All Account IDs ▼

Search exceptions 🔍

⌃ Decisions Needed (1)		$0.49
Test 2687	UNAUTHORIZED ACH TRANSACTION	$0.49
Decisioned (0)		$0.00
Total (1)		$0.49

UNAUTHORIZED ACH TRANSACTION

Default Decision: Return

Account ID: Test 2687   Amount: $0.49   Paid Date: 09/24/2020

PPD / 2789456123 / DR
PREAUTH ACH DEBIT CM test Co 2 ACH Paymen 200924

Reason

▼

Cancel   Save

If you choose to **Return** the exception, you will be asked to provide a reason for the return. Select your reason from the drop down menu and click **Save**.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

18

Collapse All -

Exception Processing

Quick Exception Processing

Scrub Exceptions

Client Maintenance

File Mapping

Client Setup

Account / Client ID

ACH Authorization

User Setup (Client

Transaction Proces

Submit Issued Che

Add New Issued C

Void a Check

Check Search

Paid Items Extract

ACH Transaction S

Check Verification

ACH Reporting File

ACH Returns Proc

ACH Returns Files

Stop Payments

Transaction Repor

Daily Checks Issue

Stops and Voids

Exception Items

Correction Report

Stale Dated Check

Account Reconcilia

Check Reconciliation Summary

All Account IDs ▾

Quick Exception Processing

Search exceptions   ⬇ ✕

UNAUT
TRANSA   Paid Date: 09/24/2020

Add ACH authorization rule

Description

_____

SEC Code
PPD   ⌄

Company ID
2789456123

Debits or Credits
Debits only   ⌄

Max Allowable Amount
0.49

                                    Cancel   **Save rule**

If you choose to **Add Rule** (ACH Exceptions only), you will be prompted to complete this screen.

Description: Enter a name for this rule
SEC Code: We would suggest selecting "All SEC Codes"
Debits or Credits: Leave as Debits only, we will not block any Credits
Max Allowable Amount: Enter a maximum amount for this rule, or leave blank for no maximum

Please note, if you choose to Add a Rule, you will still need to select to Pay the item.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

_19_

! Exception Processing

Quick Exception Processing

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

ACH Reporting Files

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Stale Dated Checks

Check Reconciliation Summary

Deposit Reconciliation Summary

Account Reconciliation Summary

System Reports

ACH Authorization Rules

Transaction Filters / Blocks

Issued Check Processing Log

General Items

Quick Exception Processing

All Account iDs

Search exceptions

∧	Decisions Needed (3)	$3,314.82 ⋮
∨	PAID NOT ISSUED (3)	$
		Pay all
	Decisioned (0)	Return all
	Total (3)	$3,314.82

There are 3 exceptions to review.

Exceptions will be given a decision of **Return** if decisions are not made by 1:00 PM Central Time (US & Canada). If you have any questions, please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

3 Decisions Needed
$3,314.82

0 Decisioned
$0.00

You can also choose to **Pay All** or **Return All** exceptions by using the three dots menu next to either the Decisions Needed category (to decision all exceptions) or next to the individual exception type categories (to decision all exceptions of that type.

Please note, we highly recommend you review all exceptions before choosing an option to Pay or Return All.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

20

! Exception Processing

Quick Exception Processing

⟳ Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

ACH Reporting Files

📂 Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Stale Dated Checks

Check Reconciliation Summary

Deposit Reconciliation Summary

Account Reconciliation Summary

📰 System Reports

ACH Authorization Rules

Transaction Filters / Blocks

Issued Check Processing Log

✳ General Items

All Account iDs ▾

Quick Exception Processing

Search exceptions

⌄ Decisions Needed (3)

⌄ PAID NOT ISSUE

Decisioned (0)

Total (3)

Pay all exceptions ✕

By selecting Pay all, you are marking **3** exception(s) totaling **$3,314.82** with a decision of **Pay**.

Cancel   **Pay all**

made by 1:00 PM Central Time
8.769.3796 or

eded
$3,314.82

After selecting to Pay All or Return All, you will be prompted to confirm your decision on a pop-up window.   Please confirm or cancel by selecting the appropriate button. If you selected to Return All, you will also be asked to provide the return reason from a drop-down menu.

As a reminder, we highly suggest you review all exceptions before choosing to Pay or Return All exceptions.

Quick Exception Processing

All Account iDs ▾

Search exceptions 🔍   ⬇ ✕

	Decisions Needed (6)		$12,706.16
⌃	Decisioned (4)		$15,072.64
$	Ops1000	UNAUTHORIZED ACH TRANSACTION	$1,846.24
↩	Ops1000	AMOUNT MISMATCH	#17849
$	Ops1000	PAID NOT ISSUED	#18006
↩	Ops1000	VOIDED ITEM	#17788
	Total (10)		$27,778.80

PAID NOT ISSUED

Decision: Pay   Decisioned By: Bank Demonstration

Account iD: Ops1000   Check #: 18006   Amount: $1,147.34
Paid Date: 10/05/2020   Issued Date: 09/05/2020

Front   Back

Hover over image to zoom. Click to view full-size image.

SAMPLE   1936
                              07/03/2013
                              DATE
PAY TO THE
ORDER OF   Joe Payee | $ 35.00
Thirty five and 00/100 *********************
FOR Demo   Demo Bank
⦙000000186⦙ 000000529⦙ 1000

$ ↩
Pay   Return

You can see today's decisions under the **Decisioned** section. The icon to the left will indicate each decision. A Dollar Sign indicates to Pay the item. An Arrow indicates to Return the item.

You can change your decisions up until 1:00 PM CST by using the **Pay** or **Return** buttons on the right-hand side of the screen.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

22

Thank You

Additional Resources and Support

For additional resources, including "how-to" guides, please visit our online Client Resources page at https://www.johnsonfinancialgroup.com/client-resources

If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

JohnsonFinancialGroup.com

JOHNSON FINANCIAL GROUP®